



Leventhorpe  
a business and enterprise academy

15 April 2020

Dear Parent/Carer,

Many thanks for those of you who have got in touch regarding the supermarket vouchers for students in receipt of free school meals.

You may be aware that the supermarket voucher scheme is being managed by a central agency; requests from all schools are to be processed using this scheme. Despite first promises, the scheme has not been as easy to use as anticipated, with access to the website being sporadic and delays in the ordering process. Much of this has been reported in the press and we are assured that the situation is now much improved.

Our orders for supermarket vouchers are in the process of being finalised; I anticipate the first vouchers will be delivered to email addresses by the end of the week. We have 'block bought' supermarket vouchers in advance so that we hopefully do not run into these sort of problems again. You should receive an e-Code to every week to the value of £15 per child.

When the e-Code does appear, you will need to follow a few steps online to finalise the order, including determining which supermarket you would like to receive the vouchers from. The process promises to be an easy one and I enclose the link to the parent section of the Edenred website which includes a handy FAQ section which will take you through the necessary steps (paste the link below into your browser).

<https://www.edenred.co.uk/reward-recipient/Free-School-Meal-Vouchers/>

I am sorry that there has been a delay in getting this help to you; I sincerely hope that these teething problems have now been sorted and that the supermarket vouchers will be with you shortly.

Kind regards,

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